

Certificate ITIL

Manager's Certificate in IT Service Management

presented to

Juan E. Jimenez

Candidate Number 36175
May 6, 2005.



J.P. van Nieuwstadt
managing director



The ITIL certification scheme is officially supported by:



EXIN International
Examination Institute for Information Science

Certificate ITIL

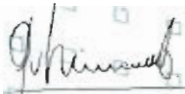
Foundation Certificate in IT Service Management

presented to

Juan E. Jimenez

36175

January 18, 2005



J.P. van Nieuwstadt
managing director



The ITIL certification scheme is officially supported by:

ITSMF

OGC Office Of Government Commerce

EXIN International
Examination Institute for Information Science